

## Powering Efficient Enrollment Experiences

### Streamline Your Enrollment Process With Greater Visibility and Transparency

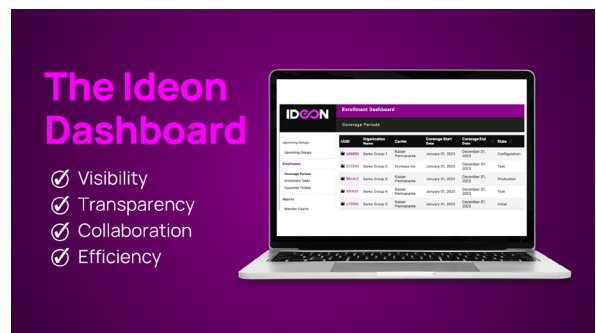
When it comes to enrollment and member management for our carrier and benefits platform clients, we understand the importance of maintaining fast, accurate, secure, and scalable connections, while also addressing the lack of transparency and visibility. In our industry's current state, setting up and managing group enrollments requires numerous steps, and there is lots of back-and-forth communication between carriers and benefits platforms without clarity around the status of the data.

Ideon addresses this problem with our newest enhancement to our product suite: The Ideon Dashboard.

#### Eliminate the Black Hole of Enrollment Processing

Our powerful new interface complements our existing API endpoints. It offers enhanced monitoring of group implementation statuses, and acts as a powerful collaboration tool. With the Enrollments Task Manager and Customer Ticketing System, customers gain:

- The ability to monitor group status in real time with unparalleled visibility and transparency
- The ability to submit, track, and resolve issues quicker
- Effective three-way collaboration between carriers, benefits platforms, and Ideon by centralizing all communications and eliminating long email and direct messaging threads



#### More Flexibility To Streamline Your Member Experiences

The new interface enhances the overall transparency and effectiveness of working with Ideon in a secure, centralized way. Our flexible approach allows customers to access the dashboard for group visibility, or integrate the same information into their own interface via our APIs (with supported webhooks).

Both connections allow an at a glance overview of data across all groups, including details such as carrier-specific identifiers and coverage start and end dates. For each coverage period, customers can monitor the status and owner of all group setup tasks. Plus they can take advantage of the centralized collaboration functionality, allowing them to submit, track, and quickly resolve their questions, concerns, and escalations. It's all part of the unrivaled enrollment experience that Ideon delivers to our customers, their operations teams, and, ultimately, members, employers, and brokers.

#### Getting Access to the Dashboard

Contact your Ideon account representative or send an email to [sales@ideonapi.com](mailto:sales@ideonapi.com) to request a personalized demo or access to the Ideon Dashboard if you are already an enrollment customer.